

Committee on Accessible Transportation Business Meeting Minutes Wednesday, March 20th, 2024 9:00 a.m. – 11:30 a.m. Webex

CAT Members

Adam Kriss
Barry Lundberg
Dave Daley
Jan Campbell
Kris Meagher
Patricia Kepler
Tre Madden
Diana Keever
Director Keith Edwards

Absent

Annadiana Johnson Claudia Robertson AJ Earl

<u>TriMet</u>

Charlie Clark, Service Delivery LIFT
Justin Rossman, Sr. Community Engagement
Michael Dohn, Director, Budget & Forecasting
Eileen Collins, Director, Accessible Transp.
Jonathan Lewis, Director Transdev
Patricia Tezer, Call Center Mgr. Transdev
Mary Hicks, Sr. Admin. Asst. for ATP
Joseph Camper, ADA Compliance Coord.
Marti McGee, Exec. Admin Asst. Trans.
Roger Stelmach, General Manager, BCAB
Bruce Smith, IDEA
Dan Bowers, Exec. Dir. Ptld Street Car

Public

Kathryn Wood, Kathleen Perry, Leon Chavarria, Richard Hunter, Franklin Ouchida, Ryan Skelton,

Minutes

09:00 - A. Opening Remarks – Jan Campbell

- 1. Introductions
- 2. Approval of Agenda, Motion to approve was made by Dave Daley, second by Kris Meagher. No abstentions.
- Approval of February Business Minutes, Motion to approve was made by Tre Madden, second by Dave Daley. No discussion. All were in favor.

09:13 - C. TriMet Staff Updates -

Justin Rossman to share the following staff updates.

- Human Transit webinar 3/21/24. Sent by PBOT. Register here:
 https://us06web.zoom.us/webinar/register/WN am-kpmmzS-ywSB https://www.medium=email&utm_source=govdelivery&utm_term=#/registration
- Instacart update pilot with 200 riders to provide Instacart membership services for grocery deliveries. This is done via Gift cards for a 3 month grocery delivery membership. No limit to the number of bags of groceries vs only 2 bags allowed on TriMet LIFT.
- TriMet is hosting the American Public Transportation Association (APTA) this year This mobility conference runs from 4/28 5/1 Includes transportation workshops, tours, and bus displays etc. Three CAT members will be provided tickets to attend. Dave Daley, Jan Campbell, Director Edwards, Kris Meagher and Tre Madden are all interested in attending.
- Justin Rossman sent an Email to CAT members regarding Interstate Bridge committee's second half of the presentation. This will be an Ad Hoc meeting. Only received 4 responses – for those who could attend Monday 25th at 3:00pm. Dave Daley said that he could make the meeting as well.
- Justin Rossman sent an email regarding the Operator training that will be held the morning of Monday 25th. 12:15 – 1:15pm. Adam Kriss, Jan Campbell and Tre Madden asked to be involved.

09:25 - B. CAT new member selection committee presentation.

Jan Campbell, shared that there were 8 CAT Committee openings.

8 openings – 6 current memberships were up and 2 members did not re-apply. The application was also updated to make it more inclusive. It was sent to many cultural based organizations and was also translated into Spanish. There were 25 applicants and of those 25, 19 were interviewed. A recommending slate of 8 were chosen. Only CAT members will be able to vote. Eileen will be taking these people's names to the TriMet General Manager - Sam Desue and then they will go to the TriMet board President.

The new members in Alphabetical order are:

- Annadiana Johnson
- Claudia Robertson
- o Franklin Ouchida
- Jason Jablow
- Katherine Cantrell
- Kathryn Woods
- Richard Hunter
- o Sky McLeod

Jan Campbell read the 8 names for recommendation in alphabetical order. Patricia made the motion, Dave Daley seconded. Jan Campbell – Recommending the 8 - put to a vote, those not in favor zero, those that abstain 1, this has passed. New members come on in July.

- Adam Kriss brought up the virtual vs in-person interviews and asked if future interviews would include information regarding the time limits for answering questions.
- Eileen Collins and Jan Campbell thanked Justin Rossman for his work to get wonderful applicants that were diverse from within our community.
- D. TriMet budget overview and CAT priority updates Michael Dohn, Director, Budget & Forecasting & Justin Rossman
 This is the proposed budget there is still room for additions and changes. (See Presentation)

- Safety and Security Doubled the number of security. There are currently more than 350 unarmed personnel insuring the safety and security of the system.
- 2. Cleanliness Spot cleaning, deep cleaning and graffiti cleanup among other things, working to make sure the system is in good working order.
- 3. Service Improvements & Reliability The new fiscal year brings some new frequent service lines. It also has several things from forward together.
- Workforce Development Shortage on operators as well as mechanics and service workers. Different bonus programs and recruiting, continuing to do a lot of work to bring those people on.
- 5. Climate Action 24 electric busses arriving for our fixed routes that are being delivered every few weeks. This will be a total of 34 electric buses.
 - Michael Dohn continued through the FY2025 Proposed Budget Resources (Revenue) with most of the money in Tax Revenue (58%), other large pieces of the pie include Federal Operating Grants, Capital Improvement programs and Passenger Revenue. FY2025 Proposed Budget Requirements (Expenses) The big pieces of this pie include Operations, Capital Improvement Program and General and Administrative.
- They will conduct public hearings for comments to be taken on the budget TSCC - March 29th and a TSCC hearing on April 24th. Then on to committee for adoption May 22nd. This is all to make sure that everything is in place before the fiscal New Year (FY2025), July 1, 2024.
- Michael opened up for questions and comments.
 - Tre Madden, responded to the presentation regarding cleanliness, suggesting a possible inexpensive masking program. Not a masking mandate but start a campaign to encourage a masking culture.
 - Adam brought up the bus's cleaning schedule, more cleaning needed, due to drug residue on wheelchair wheels etc.
 - Eileen Collins, ongoing cleaning/maintenance conversations on focus and priority going into fall budget priorities.

- Dave Daley, couple of drill downs on a program to improve elevator dependability and bad stops that don't have capability to board mobility devices. There's a big difference between stop improvements and making stops accessible. How many bus stops do we have that are not accessible at all for mobility devices.
- Keith Edwards, access for CAT to prioritize the items within the budget as well as asking questions. Need a process for addressing their concerns. It's important to put priorities on hiring those with accessibility issues as well as sight and hearing impaired. Looking at things through a disability lens, you don't see things the same way and this could improve the system.
- Barry Lundberg What percentage of the budget investments go into major initiatives regarding climate, besides the purchase of electric buses.
- Adam Kriss Mobility challenges sidewalks PBOT and TriMet budgets partner with each other on these types of projects.

Because of time, Justin Rossman touched on CAT budget priorities that were included in the meeting materials. No one asked for discussion but can reach out to Justin with any questions.

10:00 - E. General Public Comment

- Ryan Skelton
 – next year's budget priorities for cleaning factors into this. Please forward the email address to comment to the Board of Directors.
- Kathryn Woods information given was positive and referred the need to have more accessible stops, not just fancy stops. TriMet's tendency is to leave stops out in order to make routes faster.
- Franklin Ouchida who could provide a list of stops that are not accessible?
 - Eileen to reach out to Luke Norman to provide a list of prioritized non-accessible stops.

10:10 - F. Committee Member Feedback & Discussion

 Dave Daley brought up that the minutes from Fixed Route – to make adjustments to the people who commented regarding the 82nd street vs. Division St., as a CAT member consensus.

10:25 - G. TriMet Board of Directors Update – Director Keith Edwards

When APTA is here will there be virtual access to the work sessions?

 Eileen Collins shared that they have not done this historically because they earn registration fees for people to come to the events. Eileen is on the committee and will make a note to consider this for future conferences.

Please attend all meetings possible and provide input. Also provide written testimony so the board is aware of the information.

10:42 - H. Break

10:52 - I. Portland Street Car – Dan Bower, Executive Director of Portland Streetcar. (PSI)

PSR is a Non-profit, and is owned by the City of Portland. The Board of Directors is Portland City Council.

- New signs are being installed on street car bus shelters. Most
 of our stations have a button (Falcon) an audible to tell you
 when the next street car will be arriving. Street car and TriMet
 will be sharing software so that will make things easier for
 locating vehicles (AVL).
- New vehicles (green & yellow) trying to get these out there as soon as possible. We have a driver shortage much like TriMet.
 New street cars are more open and mobility is well signed. Two doors are in the middle, no door by the driver.
- Ridership is well on the Westside, not as well on the Eastside.
- Safety and Security issues as well as cleanliness.
- City Council is much like our Board of Directors.
- Correctness of reader boards at the platforms.
- Master agreement put into place 2012. West Side TriMet pays about 85% - East Side TriMet pays 61% of the operating cost.
- Street Car Planning committee is comprised of 2 members of TriMet staff, 2 members of the City Council and Dan Bower.
 They make decisions around budget or capital expenses.

- Automatic Vehicle Location system (AVL) moving over to TriMet system.
- There used to be a City (City appointed committee) they currently don't have a citizen's advisory committee.
 - Adam Kriss: He uses streetcar a great deal of time. There
 is no dedicated lane for streetcar, schedule is supposed
 to be every 20 minutes and the schedule doesn't seem
 consistent.
 - Dan Bowers shared that it is 3 lines and spacing is 15 minutes apart. Much of the issues is due to lack of available drivers. Spot service vs. big gaps. TriMet is having the same issues.
 - Director Keith Edwards: Audible signage access. "Falcon" buttons at 48" which is ADA height at priority transfer points. The location is consistent for each stop. How are we communicating that to the public?
 - Dan Bowers explained there is no campaign for marketing that, a lot is done on social media.
 - 26 people on the Board of Directors needs public engagement. Who appoints the board, meets every month. (private meetings)

Tre Madden: who are the security folks? Are there a lot of security issues?

Dan Bower: We don't have any private security. There are city code enforcement officers. When there's a violation on a city car it is a violation of Portland city code. But they can also call the Police.

Justin Rossman: What's the timeline for receiving the new cars?

6 months

11:15 - J. Public Comment

Ryan Skelton: which side of the car is opening for mobility devices?

11:30 - K. Adjourn Business Meeting